

## Strategic and Customer Focus Scrutiny Committee Minute extracts – Annual Scrutiny Report 2023/24

### Strategic Scrutiny 5 December 2024

#### Minute No. 52

#### 52 **Annual Scrutiny Report**

Councillor Williams presented the report and thanked Councillor Allcock who had been the previous Chair of the Scrutiny Programme Board. The changed timescale of the report was explained.

During discussion Members made the following comments:

- the format was the same as last year; and
- it would be good to see impact and outcomes.

Members of the Scrutiny Programme Board responded making the following points:

- this was an interim report; and
- other authorities had fuller reports but they also had dedicated scrutiny officers.

The Strategic Scrutiny Committee received the report and recommended that the Executive note the Annual Scrutiny Report 2023/24.

### Customer Focus Scrutiny 30 January 2025

#### Minute No. 51

#### 51 **Annual Scrutiny Report July 2023 - April 2024**

The Chair of the Scrutiny Programme Board, Councillor Williams, M presented the Annual Scrutiny July 2023 to April 2024 making the following points:

- this was an interim report;
- the Scrutiny Programme Board had agreed to bring the timing of this report in line with the municipal year; and
- there would be a new format for future reports which would include the impact of scrutiny on items which had been scrutinised.

The Chair of the Scrutiny Programme Board, Chair and Deputy Chair of Customer Focus Scrutiny Committee responded to Members' questions making the following points:

- it was difficult to keep track of items without a scrutiny officer;
- that a response from Executive being included had been discussed at a recent Scrutiny Programme Board;
- the Board were exploring how to capture impact using a variety of methods including a case study; and

- Scrutiny Programme Board would discuss training from an external provider or LGA peer review.

The Chair moved and Councillor Fullam seconded the recommendations set out below and following a unanimous vote were **CARRIED**:

The Annual Scrutiny Report 2023/24 is noted; and

The Executive note the Annual Scrutiny Report 2023/24.